GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

STARRED QUESTION NO:247
ANSWERED ON:10.08.2005
QUALITY OF MOBILE SERVICE IN NE REGION
Meinya Dr. Thokchom

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the quality of mobile service provided by the BSNL in the NE Region is poor;

(b) if so, the reasons therefor and the measures contemplated to improve the quality of service;

(c) whether there is heavy demand of mobile phone connections in Imphal and other part of NE;

(d) if so, whether the Government proposes to expand the mobile phone service network in the Region; and

(e) if so, the details thereof ?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN)

(a) to (e): A statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF THE LOK SABHA IN RESPECT OF PARTS (a) TO (e) OF LOK SABHA STARRED QUESTION NO. 247 FOR 10TH AUGUST, 2005 REGARDING QUALITY OF MOBILE SERVICE IN NE REGION.

(a) & (b) In the North East Region (NE), mobile service provided by Bharat Sanchar Nigam Ltd. (BSNL) is meeting most of the benchmarks of Quality of Service (QoS) parameters set by Telecom Regulatory Authority of India (TRAI). However, congestion has been observed in some areas during busy hour due to capacity constraints in the mobile network of BSNL. To take care of the congestion as well as to provide new connections, BSNL is continuously expanding the capacity of its mobile network in NE region.

(c) Yes, Sir.

(d) & (e) Four companies namely, M/s Reliance Telecom (P) Ltd., M/s Bharti Hexacom Ltd., BSNL and M/s Dishnet Wireless Ltd. have been granted license for providing mobile telephone service in North East Telecom Circle Service Area. Similarly, M/s Reliance Telecom(P) Ltd., M/s Bharti Cellular Ltd., BSNL and M/s Dishnet Wireless Ltd. have been granted license for providing mobile telephone service in Assam Telecom Circle Service Area. All the companies except M/s Dishnet Wireless Ltd. are providing mobile service in the North East Region.

BSNL is continuously augmenting its mobile network to meet the demand of North East Region and accordingly the work of expansion by about 2 lakh lines has been planned during the current financial year. Similarly, private operators are also expanding their mobile telephone network in North East Region as per their business plans.